

# Mining the Diamond Work Group



**I**n October 2008, Nico Spence and I attended the **Diamond Work Group Conference** in Alameda, CA. Established by a committee of Diamond 725 users, this conference is an annual opportunity to share and gain knowledge of how other users are managing information, enhancing their enterprise software, and employing new technology.

Nico presented many benefits of the current BBJ<sup>®</sup> technology and how to take full advantage of its features and functions to improve overall productivity and performance. His excitement about BASIS tools clearly captured the attention of those in attendance. They quickly recognized the power they have with BBJ and the enhancements they could make to improve their application.

Diamond 725 services the healthcare industry for health claims processing. Today, many Diamond users run PRO/5<sup>®</sup> and/or BBJ. BASIS technology not only provides the tools they need to improve their application but also to stay competitive in the marketplace.

User groups like the Diamond Work Group Conference provide the opportunity to gather with peers and technology providers to stay abreast of the ever-changing IT world. BASIS welcomes the opportunity to partner with new resellers and users, and participate in strategy sessions and technology reviews. BASIS also provides professional services to help jump start BBJ projects. Please call BASIS Sales if you require assistance in any of these areas. ■



**By Gale Robledo**  
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