



BASIS Takes Discussion Forums To The Web

In the past, BASIS has sponsored several communication mechanisms for Customers to talk to each other about our products. BASIS newsgroups and e-mail lists are separated into various topical areas and, in many cases, they mirror each other, so the mechanism of use is up to the user. Now, we are adding another mechanism that will provide even more functionality for users.

The new Web-based forums provide a browser interface into our discussion forums. You can go to the BASIS Web site and access the same discussions you currently do via e-mail or the newsgroups but with additional functionality.

One aspect of this added functionality is that all of the discussions are indexed for searching. While some people could search e-mail lists in their e-mail programs, it required storing all of the messages on the local system. With the new Web-based forums, everyone can search all discussions directly on the Web. If you choose to continue to use e-mail through the new Web-based systems, you can mark certain threads and receive only messages that pertain to that thread. And spam e-mails are greatly reduced using the Web-based forums. While we can't guarantee total elimination of spam, this aids in our ongoing efforts to deal with spam.

Many more features too numerous to list here are part of these Web-based forums. To get more information, visit:

www.

www.basis.com/support/webforums.html